1st disable IPv6 and reboot the workstation.

For Windows 7 go to ...

http://support.microsoft.com/kb/929852 and select the following

Disable IPv6



Disable the Windows firewall

Open the control panel, click System and Security, then click Windows Firewall, then click "turn windows firewall on or off" on the left hand panel click "turn off Windows Firewall under domain network location settings and click OK

If you do not want to disable the firewall, you can set exceptions for the following ports

Port	Software	Protocol
11001	UDP Server	UDP
11002	UDP Server	UDP
11005	AVL Server	UDP
11006	AVL Server	UDP
8989	Mobile Cad Server	ТСР
11012	LETS	UDP
4501	Connect CIC	ТСР
11010	LETS	ТСР
4582	Chat	ТСР
55001	Combined Search Controller	ТСР
55002	Combined Search Endpoint	TCP
80	HTTP, and Web Services	ТСР
443	HTTP SSL	ТСР
1433	SQL Server	ТСР

Add the tpsadmin user as a local administrator (ONLY IF NOT ON DOMAIN): Right Click on 'My Computer' and click on 'Manage'. Expand Local Users and Groups'. Click on Groups then Administrators.



Click Add, and type 'TPSADMIN' and ok. (note: Make sure Location is set to 'Entire Driectory')

Computer Management (Local A 11 System Tools D Task Scheduler	Name Administrators	Description	
Crypto Crypto	Backup Oper Cryptograph Distributed C Event Log Re Guests IS_IUSRS Network Cor Performance	Administrators Properties Select Users, Computers, Service Accounts, or Groups Select this object type: Users, Service Accounts, or Groups From this location: Entire Directory	Image: Second state Image: Object Types Locations
Disk Management Services and Applications	Performance Power Users Remote Desk Replicator Users IS_WPG Offer Remote	Enter the object names to select (examples):	Check Names OK Cancel mbership time the Help

MSDTC Configuration (ONLY REQUIRED ON DESKTOP CLIENT):

The following configuration items must be configured for all machines. On each machine open the "Component Services" manager, expand "Computers" expand "My Computer" then expand "Distributed Transaction Coordinator". Right click on "Local DTC" and select "Properties", select the "Security" tab. You should see the following dialog, insure all of the highlighted items are selected, when you are finished click the "Apply" button.

Local DTC Properties	? ×
Tracing Logging Security	
Security Settings	
Allow Remote Clients	
Transaction Manager Communication	
C Mutual Authentication Required	
 Incoming Caller Authentication Required No Authentication Required 	
Enable XA Transactions	
DTC Logon Account	
Account: Browse	
Password:	
Confirm password:	
Learn more about <u>setting these properties</u> .	
OK Cancel Apply	

In "Component Services" manager right click "My Computer" and select "Properties" and click the "Default Properties" tab you should see the following dialog. Ensure the two highlighted items are checked then click "Apply".

My Computer Properties			? ×		
Default Protocols	COM Se	curity	мяртс (
General	Options	Del	fault Properties		
☑ Enable Distributed COM	Enable Distributed COM on this computer				
🔽 Enable COM Internet Se	rvices on this co	mputer			
Default Distributed COM C	ommunication P	roperties			
The Authentication Level	specifies securiț	y at the pac	ket level.		
Default Authentication L	evel:				
Connect		-			
The impersonation level specifies whether applications can determine who is calling them, and whether the application can do operations using the client's identity. Default Impersonation Level:					
Identify		-			
Security for reference trac and that the default impers	king can be pro- sonation level is scurity for referer	vided if auth not anonym nce tracking	nentication is used jous.		
Learn more about <u>setting the</u>	ese properties.				
	OK	Canc	el Apply		

While on the "My Computer" dialog click the "COM Security" tab. Settings for each of the four buttons below must be configured, the dialog on the right is essentially the same for each button. On each "Access Permission" dialog insure the group "Everyone" is included in the "Group or user names" table, insure each "Allow" checkbox is checked, click "OK" and move on to the next button in the dialog on the left.

Each "Access Permission" dialog may have more or less permission items to be checked, ensure all of them are checked and ensure the group "Everyone" is added.

My Computer Propertie	5	?	×	Access Permission		? ×
General Default Protocols	Options	Default Properties MSDTC		Security Limits		
Access Permissions You may edit who is also set limits on ap Caution: M of applicat securely.	s allowed default access to plications that determine th lodifying access permission ions to start, connect, func <u>Edit Limits</u> n Permissions s allowed by default to laun ou may also set limits on ap permissions. lodifying launch and activa ability of applications to star	applications. You may eir own permissions. s can affect the ability tion and/or run Edit Default ch applications or plications that tion permissions can t, connect, function		Permissions for Everyone Permissions for Everyone Local Access Remote Access	Iocal) SLAB\Performance Lo iLAB\Distributed COM ccess (TPSLAB\Certifi Add	g Users) Users) cate Ser V Remove
	Edit Limits	Edit Default		Learn about access control and p	Dermissions	Cancel
Learn more about <u>settin</u>	a these properties.	Sameet L. Apple				
		Saucer Shhih				

Installing the Client:

Browse to the TPS_License folder of the TPS server. (for example \\servername\Tyler_TPS\TPS_License)



Run the 'DrIncodeClientSetup.exe' and click Next:

From the 'Install Configuration' window. Drop down the 'Select the Application' menu and choose the TPS application you want to install. (For Workstations choose 'Tyler Public Safety', for Mobiles choose 'Tyler Public Safety - Mobile)

👩 DrIncode Client Setup
Client Configuration Complete the following configuration options.
Install Configuration Select the Application. Tyler IS VX Tyler IS VX Tyler Public Safety ct the client configuration file. Tyler Public Safety - Mobile Service Account Will the service be running under a different windows service account?
Yes, use the following account: Username domainname tpsadmin Password *******
< Back Next > Cancel

On the Same Window, click the 'Browse' button, and navigate to the config.xml in the TPS_License folder of the TPS server. For example: (\\tyleras\Tyler_TPS\TPS_License) and choose the config.xml

From the same window, check the box that says, 'Yes, use the following account:' For username type: miamicountysher\tpsadmin Contact Tyler Technologies Deployment at 800-646-2633 option 2 to obtain the password

click next

Leave the next window default unless you want the application to install at a different location, and click Next:

When the Installer is finished, click Finish.

At this point the workstation is installed and is talking to the server to grab and install the correct applications assigned to the workstations. It may take up to 5-7 minutes per machine to fully install the TPS software. If the icons do not show up on the desktop within 5-7 minutes, call TPS Support at 800-646-2633.